

## **A Future Reality**

## My fellow associates at KidsPeace:

As I start my new role as President and CEO, I want to share some thoughts on my aspirations for our wonderful organization.

I believe you, our associates, have made the most important decision and contribution of your life by choosing to work for KidsPeace. What you do with your career and your time matters! It is a gift I do not take lightly and one I want to make sure pays dividends for you and for the mission we deliver on each and every day.

At the core of KidsPeace is our mission to give hope, help and healing to children, adults and those who love them. To fulfill this mission is an admirable task (albeit a daunting one at times), in which each of us has a vital role to play.

I believe the vision of a successful KidsPeace is centered on four main outcomes:

- A motivated and supported workforce;
- A rigorous devotion to operational excellence;
- A focus on delivering astonishing customer care;
- A culture built around prudent use of limited resources and reinvestment in quality, growth and safety.

How would it feel to work in an organization with these foundational goals and deliverables?

I envision a KidsPeace that is the employer of choice for individuals seeking to devote their lives to the care of others. A place that treats and transforms great pain through compassion, empathy, warmth and kindness. Where clients, families, community members and referral sources are treated with respect, openness... and smiles. Where leadership is respected and direct care staff revered. Where careers are started and concluded, but where growth and the yearning for knowledge never ceases.

I envision a time when financial achievement is a given...an afterthought. Where services are adequately funded based on their contribution to overall human health. Where one's mental health is as measured, treated and monitored as one's blood pressure. Where excess margins are invested in growth, safety, and security for the future. Where technology improves effectiveness, inspires innovation and accentuates the human spirit.

I envision the communities we serve coming together to help our most vulnerable and supporting "safety net" organizations like ours who meet those needs. One where navigating the mental health system is as easy as making a phone call or doing an internet search. Where assistance is available before the crisis arrives and that lifelong care is provided by a network of caregivers connected at their core to give hope, help and healing.

This is a future that can be our reality and I am committed to doing all I can to make it happen.

Will you join me?

Michael W. Slack August 2019