



Commitments

- Remind ourselves of the mission in every decision we make
- The “golden” rule is our rule
- There is no “I” in team
- Acknowledge or respond to all requests within 24 hours
- When conflicts arise in email pick up the phone
- Reward comes with risk – take smart risks
- Expect the best from each other and accept nothing less
- Celebrate the “wins” – even the little ones
- Share no problem without being part of the solution
- Attempt to address the source of the problem before going around it

... **Everyday all the time!**